

Reference: FOI.ICB-2627/066

Subject: Continuing Healthcare Services

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE																						
<p>Please provide the following information relating to the most recently completed financial year (or latest 12-month period for which data is available):</p>																							
<p>1. Top Commissioned Continuing Healthcare Providers</p> <p>Clarification received: Please provide the response to Q1 based on domiciliary home care providers</p> <p>Please provide the top 10 care providers commissioned by the ICB for Adult and Children's Continuing Healthcare services, ranked by total combined commissioned contract value/spend.</p> <p>For each provider, please include:</p> <ol style="list-style-type: none"> Provider name Total commissioned spend/value (£) for Adult CHC Total commissioned spend/value (£) for Children's Continuing Care (where applicable) 	<table border="1"> <thead> <tr> <th data-bbox="1059 791 1626 836">Provider</th> <th data-bbox="1626 791 2056 836">Estimated Spend in period</th> </tr> </thead> <tbody> <tr> <td data-bbox="1059 836 1626 880">Bluebird Care</td> <td data-bbox="1626 836 2056 880">£1,107,697</td> </tr> <tr> <td data-bbox="1059 880 1626 925">Prestige Nursing Bristol</td> <td data-bbox="1626 880 2056 925">£1,050,066</td> </tr> <tr> <td data-bbox="1059 925 1626 970">Network Healthcare Professionals Ltd</td> <td data-bbox="1626 925 2056 970">£1,046,294</td> </tr> <tr> <td data-bbox="1059 970 1626 1015">Verve Homecare</td> <td data-bbox="1626 970 2056 1015">£930,114</td> </tr> <tr> <td data-bbox="1059 1015 1626 1059">Alimo Care Ltd</td> <td data-bbox="1626 1015 2056 1059">£862,292</td> </tr> <tr> <td data-bbox="1059 1059 1626 1104">Olive Leaf Health & Homecare Ltd</td> <td data-bbox="1626 1059 2056 1104">£859,882</td> </tr> <tr> <td data-bbox="1059 1104 1626 1149">Fresh Haven Healthcare Ltd</td> <td data-bbox="1626 1104 2056 1149">£807,844</td> </tr> <tr> <td data-bbox="1059 1149 1626 1193">Courtfield Healthcare</td> <td data-bbox="1626 1149 2056 1193">£803,637</td> </tr> <tr> <td data-bbox="1059 1193 1626 1238">Caafi Health Care Limited</td> <td data-bbox="1626 1193 2056 1238">£478,193</td> </tr> <tr> <td data-bbox="1059 1238 1626 1283">CVB Homecare Limited</td> <td data-bbox="1626 1238 2056 1283">£449,543</td> </tr> </tbody> </table> <p>The ICB does not differentiate between adults and children's in how care providers are tracked on our patient record system. Expenditure</p>	Provider	Estimated Spend in period	Bluebird Care	£1,107,697	Prestige Nursing Bristol	£1,050,066	Network Healthcare Professionals Ltd	£1,046,294	Verve Homecare	£930,114	Alimo Care Ltd	£862,292	Olive Leaf Health & Homecare Ltd	£859,882	Fresh Haven Healthcare Ltd	£807,844	Courtfield Healthcare	£803,637	Caafi Health Care Limited	£478,193	CVB Homecare Limited	£449,543
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<p>iv. Combined total annual spend/value (£)</p> <p>If precise contract values are not held, please provide estimated annual spend or banded values where available.</p>	<p>in the table above is predominantly for adult CHC cases, and reflects Bristol and South Gloucestershire activity.</p> <p>North Somerset CHC packages are commissioned via the Brokerage Team based within North Somerset Council.</p> <p>The majority of home care packages for children and young people across BNSSG are delivered by the Lifetime Service as part of the BNSSG community health services contract with Sirona care & health CIC, and not commissioned separately by the ICB.</p> <p>Communication with providers is via email. North Somerset Council will hold the current supplier list for this region. They can be contacted at: brokerage.team@n-somerset.gov.uk</p>
<p>2. Continuing Healthcare Leadership</p> <p>Please confirm:</p> <p>a. The name and job title of the Director, Head, or Senior Responsible Officer with responsibility for Continuing Healthcare and/or Children’s Continuing Care within the ICB.</p> <p>b. The relevant Continuing Healthcare operational lead(s), where applicable.</p>	<p>a. BNSSG ICB Senior Responsible Officer Rosi Shepherd, Chief Clinical Leadership and Delivery Officer (Nursing)</p> <p>b. CHC clinical functions are performed by the ICB’s All Age Continuing Care Team</p>
<p>3. Provider Commissioning Arrangements</p> <p>Please confirm how Continuing Healthcare care packages are commissioned by the ICB, specifically:</p>	<p>a. The ICB does not utilise a provider framework or dynamic purchasing system (DPS), we hold a preferred provider list of accredited providers and work with our Local Authorities to ensure continuity of commissioning.</p>

<p>a. Whether the ICB operates an approved provider framework, dynamic purchasing system (DPS), preferred provider list, accredited provider list, or other formal route for care providers to be commissioned for Adult and/or Children’s Continuing Healthcare packages.</p> <p>b. Whether care packages are commissioned primarily on a spot purchase basis, mini-competition, direct award, or other commissioning mechanism.</p> <p>c. If frameworks or provider lists are in place, please provide:</p> <ul style="list-style-type: none"> i. The name of the framework/provider list/DPS ii. The route by which providers may apply to join iii. Any relevant procurement portal, website, or tender platform used (e.g., Atamis, NHS SBS, Proactis, In-Tend, Delta eSourcing, etc.) iv. The anticipated review or reopening dates (if applicable) 	<p>b. The ICB commission packages primarily on a spot purchase basis following an expression of interest which is sent to relevant providers on a case-by-case basis.</p> <p>c. i., iii. and iv – see response to question 3.a. above.</p> <ul style="list-style-type: none"> ii. Providers new to the area are encouraged to contact the ICB’s Brokerage Team via: bnssg.brokerage@nhs.net
<p>4. Provider Engagement Contact Details</p> <p>Please provide the most appropriate contact details for organisations wishing to discuss or apply to provide Adult and/or Children’s Continuing Healthcare services, including:</p> <ul style="list-style-type: none"> a. Continuing Healthcare commissioning contact email(s) b. Brokerage or complex care placement team contact details (if applicable) 	<p>Providers new to the area are encouraged to contact the ICB’s Brokerage Team via: bnssg.brokerage@nhs.net</p>

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| c. Procurement and/or provider engagement contact details
d. Any dedicated inbox for new provider enquiries | |
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The information provided in this response is accurate as of 21 May 2026 and has been approved for release by Denise Moorhouse, Director of Nursing/Deputy Chief Nurse for NHS Bristol, North Somerset and South Gloucestershire ICB.