

Reference: FOI.ICB-2425/455

Subject: ICB Systems

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. Medicines Management Prescribing Decision Support System (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: a computerised tool that helps healthcare professionals make decisions about prescribing medication</p>	<p>Yes: Optum ScriptSwitch Two Year plus optional 1 year extension contract length</p>
<p>2. Population Health Management (PHM) (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: a tool that helps analyse data to improve the health of a population. It uses data from a variety of sources to identify groups of people who may be at risk, and then matches them to the right care</p>	<p>No – commercial system in-house development using R</p>
<p>3. Risk Stratification / Risk management Software (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p>	<p>The Datix system is currently used for Patient Safety, however a module for risk management is available but is not currently operational within the ICB.</p>

<p>DEFINITION: a specialised application designed to help organisations systematically identify, assess, prioritise, and mitigate potential risks across their operations by providing a structured platform to track and manage risk information, including potential threats, their likelihood of occurrence, potential impact, and mitigation strategies, enabling informed decision-making to minimise negative consequences</p>	
<p>4. Shared Care Record (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: A local solution for sharing important and up-to-date information about patients' health and care. Shared care records facilitate extensive and collaborative sharing of patient data and information across health care organisations, including social care bodies.</p>	<p>Yes: Orion and Connecting Care Contract Value - £485,008.8 (Per Annum – average over 5 years) Contract End Date November 2029</p>
<p>5. Virtual Ward (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: Technology-enabled care which allows suitable patients to be monitored and recover from their homes instead of a hospital ward.</p>	<p>No, as the ICB commission the Virtual Wards service through a single lead provider, Sirona Care and Health CIC, who hold the supplier contracts.</p>
<p>6. Video consulting (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: an appointment that takes place between a patient/service user and a clinician over video, as opposed to face-to-face or over the telephone. Virtual Consulting can be a</p>	<p>The ICB has a contract with Accurx for video consultations as part of a wider contract for online consultations and messaging provision for General Practices within BNSSG. This element of the contract amounts to £30,029.28 per annum and the contract end date is 30th June 2025.</p>

<p>separate tool from the online consultation (OC) tool or be a feature offered as part of the OC tool.</p>	
<p>7. Patient Engagement Portal (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: a secure online platform that allows patients to access their health information and communicate with their healthcare provider</p>	<p>The ICB does not hold a contract for any patient engagement portals.</p>
<p>8. Business Intelligence and Analytics (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: Solutions used by the ICB to analyse operational data for local management and planning purposes, statutory reporting, data visualisation or analysis</p>	<p>Yes: PowerBI, Microsoft Excel, Microsoft SQL Server Management Studio, Microsoft</p> <p>The Microsoft package is provided as part of the contract with NHSE; the value of the Microsoft package is £318,000. This is the second year of a 3 year contract, the date variation was raised on the 24 December 2024.</p> <p>RStudio, Posit (no contract) QGIS (no contract)</p>
<p>9. Primary Care IT systems: Please detail the supplier of primary care IT systems for each PCN covered by the ICB and list how many licenses are covered; Total contract value [per annum if applicable]; Contract end date</p> <p>DEFINITION: Primary care electronic patient record systems used by GPs and other primary care professionals.</p>	<p>EMIS Contract End Date – 30/06/2026 £5,451,249.00 (01/04/2025-30/06/2026)</p>

<p>10. Care Homes: Please detail IT systems provided to care homes (System; Supplier Name; Total contract value [per annum if applicable]; Contract end date)</p> <p>DEFINITION: Systems made available by the ICB to provide Care homes with access to the NHS, such as email, shared care records, secure connections to NHS network, remote monitoring, etc.</p>	<p>The ICB is not aware of any IT system currently in place for Care Home use.</p>
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The information provided in this response is accurate as of 15 April 2025 and has been approved for release by Dr Joanne Medhurst, Chief Medical Officer, David Jarrett, Chief Delivery Officer and Deborah El-Sayed, Chief Transformation and Digital Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.