

Reference: FOI.ICB-2627/047

Subject: Primary Care Quality Indicators Outside QOF

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
I would be grateful if you could provide information on any <u>primary care quality indicators, or metrics, or local performance measures used by your ICB that are not part of the national Quality and Outcomes Framework (QOF)</u>. If possible answering the following questions specifically:	
1. Does your ICB currently commission, monitor, or incentivise any primary care quality indicators, metrics, or local performance measures for adults that are not part of the current national Quality and Outcomes Framework (QOF) and are not specific to a single disease? <i>(Note: <u>These may include indicators or metrics that are person-centered care, patient experience, patient safety, care coordination, or overall quality of care</u>)</i> ☐ Yes (Proceed to question 2) ☐ No (Proceed to question 6) ☐ Unclear / other (please specify)	Yes, the ICB currently commissions, monitors and incentivises Local Enhanced Services (LES's) that include quality indicators or service requirements tailored to each LES. There are a number of LES's also related to specific single long term conditions.

2. If yes, please provide a list of these indicators and for each indicator, where available, please include: - The name and brief description / definition - The target population or eligibility criteria - How are they measured (if applicable please provide numerator and denominator) - The frequency of reporting or review (e.g., monthly, quarterly, annually)	Please refer to previous response FOI.ICB-2627/025: Locally Enhanced Service (LES) Scheme which outlines all the BNSSG LES's along with the quality indicators or service requirements specific to each LES. Each LES also details the description, target population /eligibility criteria, evaluation process and the frequency of reporting.
3. For the indicators identified above, please describe how and what they are used for (tick any that apply) ☐ Commissioning ☐ Monitoring ☐ Quality improvement programmes ☐ Research ☐ Other purposes (please specify):	Please refer to the service specifications included in previous response for: • Commissioning • Monitoring FOI.ICB-2627/025: Locally Enhanced Service (LES) Scheme
4. For the indicators identified above, how are data collected or reported? (tick any the apply) ☐ Electronic health record extraction ☐ Manual audit ☐ Self-reporting by practices ☐ Verbal Surveys / Interviews ☐ Written / Online Surveys or forms ☐ Other methods (please specify)	GP practices in BNSSG are required to record their LES activity via the EMIS system using SNOMED codes assigned to each LES. The ICB's BI team is responsible for the data extraction from the EMIS system. Activity data from the EMIS system is then used to inform the payments due to practices. Where a LES requires an alternative data recording or reporting process, this is clearly stated within the service specification.
5. Who is responsible for reviewing or monitoring these quality indicators (e.g., <i>ICB Quality Committee, System Quality Group, primary care commissioning teams</i>)?	The commissioning leads for each LES

6. Has your ICB previously implemented any primary care quality indicators, metrics, or local performance measures for adults that were not part of QOF and not specific to a single-disease disease that are no longer in use? ☐ Yes (Proceed to 6.1) ☐ No (Proceed to 7) ☐ Unclear / other (please specify) 6.1 If so, please provide the name of the indicator and, where available, any documentation describing it.	No
7. Is your ICB undertaking any current or future work to develop quality care indicators outside nationally mandated QOF? ☐ Yes (proceed to 7.1) ☐ No (End of questions) 7.1. If yes, please provide: i. A brief description of the work programme or initiative ii. The name of the programme or policy (if applicable) iii. Any publicly available documents, strategies, frameworks, or reports describing this work that you could provide a link or copy.	No

The information provided in this response is accurate as of 29 June 2026 and has been approved for release by Jenny Bowker, Deputy Director of Performance Delivery, Primary Care and Children's Services for NHS Bristol, North Somerset and South Gloucestershire ICB.