

Reference: FOI.ICB-2627/056

Subject: Children's Continuing Care: Nurse-Led to HCA-Led Transitions and Adverse Outcomes

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>I am seeking data relating to children (under 18) who are in receipt of NHS Continuing Care (also referred to as Children's Continuing Care or NHS CHC for children) and whose care packages have undergone a transition from nurse-led delivery to health care assistant (HCA)-led delivery.</p> <p>Specifically, I request the following information for the most recent full financial year available, and, where possible, the two preceding financial years:</p>	
<p>1. The total number of children under Continuing Care whose packages were transitioned from nurse-led care to HCA-led care during each year. Of those, the number whose transition was subsequently reversed — i.e., care was returned to nurse-led delivery — and the stated reasons for each reversal, in anonymised form.</p>	<p>Over the past 12 months there have been fewer than 5 cases where nurse-led care has been commissioned for CYP (Children and Young People) CC (Continuing Care) cases.</p> <p>No packages have transitioned from nurse-led care to HCA-led care and therefore no transitions were subsequently reversed.</p> <p>To source the data for the two preceding years would require a case-by-case review of each eligible CYP CC case, which is more than the 18 hours appropriate under the FOI Act 2000, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit).</p>
<p>2. The number of children whose transition was associated with a recorded adverse outcome, including but not limited to:</p> <ul style="list-style-type: none"> • Unplanned hospitalisation 	<p>As per Question 1.</p>

<ul style="list-style-type: none"> • Serious incident (as defined under NHS England's Serious Incident Framework or its successor) • Death 	
<p>3. Whether any formal reviews, audits, or investigations were conducted in relation to such adverse outcomes, and if so, the number of such reviews and their general conclusions (in summary form where full disclosure is not possible).</p>	<p>As per Question 1.</p>
<p>4. Whether your organisation holds a policy or guidance document governing the criteria by which a child's care package may be transitioned from nurse-led to HCA-led care, and if so, the title and date of the most recent version of that document.</p>	<p>There is no policy that explicitly expresses this scenario, however the ICBs approach to commissioning children's and adult's care packages is set out in the AACC Commissioning Policy, which is published here: https://bnssghealthiertogether.org.uk/library/commissioning-policy-for-individual-funded-care/</p>

The information provided in this response is accurate as of 1 June 2026 and has been approved for release by Denise Moorhouse, Director of Nursing/Deputy Chief Nurse for NHS Bristol, North Somerset and South Gloucestershire ICB.