

Reference: FOI.ICB-2627/119

Subject: Technology-Enabled Care and Remote Monitoring Services

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
I am writing to request information under the Freedom of Information Act 2000 regarding the commissioning, funding and delivery of technology-enabled care services within your Integrated Care Board (ICB). For the purposes of this request, technology-enabled care includes remote patient monitoring, virtual care, telehealth, digital assessment tools, connected medical devices, clinical decision support systems, virtual wards, hospital-at-home services and any other technology used to support the monitoring or management of patients outside of traditional inpatient settings. Please provide the following information:	
1. Current Services Please provide details of all technology-enabled care services currently commissioned, funded or supported by the ICB. For each service, please provide: - Service name. - Brief description of the service. - Patient population supported. - Delivery setting (e.g. home, care home, community, primary care, virtual ward, hospital-at-home). - Date the service commenced. - Whether the service is a pilot, transformation programme or established commissioned service.	BNSSG ICB commissions a Virtual Wards service (NHS@Home) through its community partner, Sirona care & health. Sirona has contractual arrangements in place for remote monitoring as part of the Virtual Wards service, but the ICB does not hold details of the remote monitoring service commissioned and the information required would need to be requested from Sirona, as follows: Sirona.hello@nhs.net

2. Patient Cohorts For each service identified above, please describe: a. The eligibility criteria. b. The primary patient groups supported. c. The approximate number of patients supported annually.	See response to question 1
3. Commissioning and Funding For each service identified above, please provide: a. The commissioning team responsible for the service. b. The budget holder responsible for the service. c. The funding source used to support the service. d. Whether the service is commissioned directly by the ICB or through another organisation.	See response to question 1
4. Delivery Model For each service identified above, please provide: a. The lead provider organisation responsible for delivering the service. b. Any technology providers supporting the service. c. Whether the technology is procured by the ICB, the provider organisation or another party.	See response to question 1
5. Contract Information For each technology provider identified, please provide: a. Supplier name. b. Contract start date. c. Contract end date.	See response to question 1

d. Annual contract value. e. Total contract value. f. Procurement route used. g. Whether extension options are available. h. Expected renewal or re-procurement date. Where exact contract values are exempt from disclosure, please provide the value band used internally for reporting purposes.	
6. Future Plans Please provide details of any planned procurements, service developments, market engagement exercises, business cases or pilot programmes relating to technology-enabled care that are currently under consideration or development.	See response to question 1
7. Responsible Roles Please provide the job titles of the roles with responsibility for: a. Commissioning technology-enabled care services. b. Commissioning community-based services. c. Commissioning complex care services. d. Commissioning Continuing Healthcare services. e. Commissioning urgent and emergency care services. f. Digital transformation. g. Procurement.	a. Chief Strategic Commissioning Officer b. Chief Strategic Commissioning Officer c. Clinical Leadership and Delivery Officer (Nursing) d. Chief Clinical Leadership and Delivery Officer (Nursing) e. Chief Strategic Commissioning Officer f. Chief Transformation, People and Organisational Development Officer g. Chief Strategic Commissioning Officer

The information provided in this response is accurate as of 1 July 2026 and has been approved for release by Caroline Dawe, Deputy Director of Performance and Delivery, Acute and Integrated Care, MHLDA and EPRR for NHS Bristol, North Somerset and South Gloucestershire ICB.