

Reference: FOI.ICB-2627/156

Subject: CHC Funding and Fees

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE										
1. Please confirm if your ICB operates on a CHC framework with a single rate and confirm the rate and any criteria relevant to this rate, and confirm the uplift applied to this framework rate for the period 2026/27. Note: If your ICB offered a range of rates, please outline the MEAN / MEDIAN / LOWEST / HIGHEST uplifts offered to Registered Older Persons Nursing Homes <i>(If this rate differs by place, please add additional rows to reflect each place)</i>:	The ICB does not utilise a provider framework. Providers new to the area are encouraged to contact the ICB’s Brokerage Team at the following: bnssg.brokerage@nhs.net										
2. If your ICB places CHC residents outside of a CHC framework with a single rate, please confirm the rates and any criteria relevant to this rate, and confirm the uplift applied to this rate for the period 2026/27. Note: If your ICB offered a range of rates, please outline the MEAN / MEDIAN / LOWEST / HIGHEST uplifts offered to Registered Older Persons Nursing Homes <i>(If this rate differs by place, please add additional rows to reflect each place)</i>:	The ICB does not commission using single rates. Rates are set via negotiation with individual providers, taking into account the provider’s overall operating model and the degree of complexity the service can support. <table><tr><th></th><th>Mean</th><th>Median</th><th>Lowest</th><th>Highest</th></tr><tr><td>CHC Rate</td><td></td><td>£1395 per week</td><td>£1299 per week.</td><td>£1586 per week</td></tr></table>		Mean	Median	Lowest	Highest	CHC Rate		£1395 per week	£1299 per week.	£1586 per week
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3. Please provide a copy of any letter template sent to care providers communicating CHC uplifts made by your ICB (please attach as a separate document).	See enclosed appendix		
4. As of 31 March 2026, how many individuals were your ICB funding for CHC in Registered Older Persons Nursing Homes?	454		
5. Regarding the NHSE Payment Scheme Principle that the ICB's approach must: <i>'engage constructively with each other when trying to agree payment approaches'</i> Please outline how providers were engaged in the decision that resulted in an annual review or uplift.	The ICB works closely with the three Local Authorities in the BNSSG (Bristol, North Somerset and South Gloucestershire) area, who each have a statutory responsibility to develop and sustain the social care market in their respective areas. Each Local Authority in BNSSG has its own approach to engaging with care providers, including understanding market pressures and financial drivers, which inform annual uplifts. The ICB has in most years aligned with each of the Local Authorities care provider uplifts.		
6. Please provide the appropriate named contact details (Including: title, email address, phone number and address) for the following topics: a. Inflationary Uplifts b. Fee Reviews (For instances of a resident's change in need) c. Commissioning	There is no single individual within the ICB that leads on each single area as noted in the question (a. c. e.), it is a team environment with senior level conversations between the ICB and Local Authorities in relation to brokerage of care. Bristol and South Gloucestershire CHC packages are commissioned via the Funded Care Brokerage Team, based within the ICB. Communication with providers is via email. bnssg.brokerage@nhs.net		

d. Payment and Invoice Queries (outside of SBS) e. Development of processes for ICB's approach to future uplifts	North Somerset CHC packages are commissioned via the Brokerage Team, based within North Somerset Council; brokerage.team@n-somerset.gov.uk b. For concerns in relation to a change in patients need the dedicated email is. bnssg.chcteam@nhs.net d. All CHC invoice enquiries initially would go to this team central inbox: bnssg.chcpayments@nhs.net
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The information provided in this response is accurate as of 29 July 2026 and has been approved for release by Rosi Shepherd, Chief Clinical Leadership and Delivery Officer (Nursing) for NHS Bristol, North Somerset and South Gloucestershire ICB.

Sent via email

NHS Bristol, North Somerset and South
Gloucestershire ICB
Floor 2, North Wing
100 Temple Street
Bristol
BS1 6AG

30 March 2026

Email: bnssg.fcbandq@nhs.net

Dear Provider

Uplift to Bristol and South Gloucestershire Funded Placements for the 2026/27 Financial Year

I am writing to inform you of the ICB's approach to uplifts for care providers for 2026/27.

Firstly, I am pleased to confirm that the ICB is able to uplift your care rates by **3%** for the 2026/27 financial year. This uplift has been applied from 1 April 2026 and your invoices can be adjusted accordingly.

In making this decision we have liaised closely with our partner local authorities in Bristol, North Somerset and South Gloucestershire, who have a statutory role in maintaining the care sector. Our uplift approach aligns closely with each of the local authorities and aims to balance a recognition of the importance of the care sector, with the challenging financial picture that our organisations face.

Please be aware invoices cannot be processed for payment if uplifts which are not agreed by the ICB have been applied. The ICB is unable to part pay an invoice that includes an inflationary uplift which has NOT been agreed by the ICB, so please be mindful of applying the correct percentage increase to fees. Any invoices received above the approved levels will need to be credited from the system and reissued with the agreed inflationary uplift.

In the event that you have invoiced for all, or part of April already, please provide a separate invoice containing only the backdated uplift amount per period already charged. I.e. if you have already submitted two invoices for April, please submit two separate invoices per service user with the backdated costs. Failure to do so may result in delay in payment.

Additional information

Please note the following:

- The existing ICB reference numbers provided to you within current service users' Individual Placement Agreements will remain the same.



- Any patient identifiable information on invoices will result in them needing to be amended and reissued, which will cause a delay in the invoices being processed.
- If invoices are received in excess of the agreed uplift rate they will not be processed. If this occurs, we will be asking for invoices to be reissued potentially causing a delay in payment.

Thank you for your continued support. We look forward to working with you throughout 2026/27.

Please acknowledge receipt of this email by emailing bnssg.fcbandq@nhs.net by 10 April 2026.

Yours faithfully,