

Reference: FOI.ICB-2627/143

Subject: NHS Continuing Healthcare: Assessments, Appeals and Waiting Times

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE			
I am requesting aggregate information about NHS Continuing Healthcare (CHC) administered by your Integrated Care Board. No personal or identifiable data is requested.				
For each item below, please provide the figure for each of the three most recent financial years for which data is available (ideally 2023/24, 2024/25 and 2025/26), giving each year separately.				
1. Standard-route full assessments completed (Decision Support Tool completed).		2023/24	2024/25	2025/26
	Total standard CHC assessments	1062	916	1221
2. Of those, the number decided not eligible.		2023/24	2024/25	2025/26
	Not eligible for CHC	907	769	1057
3. Requests for local resolution (reconsideration of a "not eligible" decision) received.		2023/24	2024/25	2025/26
	LRM applications received	23	32	26
4. Local resolution cases concluded where the decision was changed to eligible.		2023/24	2024/25	2025/26
	Not Eligible Decisions overturned at LRM	0	<5	<5
Please note: '<5' has been used where the numbers are under 5 as this could make the data identifiable.				

5. Local resolution requests withdrawn or lapsed before conclusion.	<table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>LRMs Case/ Withdrawn before Decision</td><td>10</td><td>7</td><td>5</td></tr></table>		2023/24	2024/25	2025/26	LRMs Case/ Withdrawn before Decision	10	7	5
	2023/24	2024/25	2025/26						
LRMs Case/ Withdrawn before Decision	10	7	5						
6. Mean number of days from a local resolution request to the outcome being issued.	<table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>Mean No Days from LRM Application to Decision</td><td>67</td><td>146</td><td>186</td></tr></table>		2023/24	2024/25	2025/26	Mean No Days from LRM Application to Decision	67	146	186
	2023/24	2024/25	2025/26						
Mean No Days from LRM Application to Decision	67	146	186						
7. Longest number of days from a local resolution request to the outcome being issued.	<table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>Longest no. days from Referral to Outcome of LRM</td><td>171</td><td>405</td><td>313</td></tr></table>		2023/24	2024/25	2025/26	Longest no. days from Referral to Outcome of LRM	171	405	313
	2023/24	2024/25	2025/26						
Longest no. days from Referral to Outcome of LRM	171	405	313						
8. Cases referred to NHS England for an Independent Review Panel.	The ICB does not make referrals to NHS England for IRPs (Independent Review Panel), as requests for are made by individuals, families or representatives directly to NHSE. However, the data below is how many IRPs the ICB attended in each of the requested years. <table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>IRPs attended</td><td><5</td><td><5</td><td>11</td></tr></table>		2023/24	2024/25	2025/26	IRPs attended	<5	<5	11
	2023/24	2024/25	2025/26						
IRPs attended	<5	<5	11						
9. Decisions that took longer than 28 days from a positive Checklist.	<table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>Decisions that took longer than 28 days from positive checklist</td><td>285</td><td>294</td><td>749</td></tr></table>		2023/24	2024/25	2025/26	Decisions that took longer than 28 days from positive checklist	285	294	749
	2023/24	2024/25	2025/26						
Decisions that took longer than 28 days from positive checklist	285	294	749						
10. Decisions that took longer than 6 months from a positive Checklist.	<table><tr><td></td><td>2023/24</td><td>2024/25</td><td>2025/26</td></tr><tr><td>Decisions that took longer than 6 months from positive checklist</td><td>0</td><td>0</td><td>0</td></tr></table>		2023/24	2024/25	2025/26	Decisions that took longer than 6 months from positive checklist	0	0	0
	2023/24	2024/25	2025/26						
Decisions that took longer than 6 months from positive checklist	0	0	0						

11.Longest single wait for a decision, in days.				
		2023/24	2024/25	2025/26
	Longest single wait for decision in days	107	140	156

The information provided in this response is accurate as of 10 August 2026 and has been approved for release by Lee Colwill, Head of Business and Commissioning (Chief Nursing Office) for NHS Bristol, North Somerset and South Gloucestershire ICB.