

Reference: FOI.ICB-2627/199

Subject: Integrated Urgent Care (IUC) Contracts and Future Procurement

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Under the Freedom of Information Act 2000, I would like to request information regarding your Integrated Urgent Care (IUC) services. Please could you provide the following:	
1. Current providers The name of the organisation(s) currently contracted to deliver: a) NHS 111 services b) Clinical Assessment Service (CAS) c) GP Out of Hours (OOH) services	SevernSide Integrated Urgent Care IUC is a partnership between BrisDoc Healthcare Services – GP Out of Hours Service across Bristol, North Somerset and south gloucestershire (provider of GP Out of Hours and CAS) and Practice Plus Group (the provider of NHS111, subcontracted through BrisDoc). One contract covers service a, b and c.
2. Contract timelines For each of the above services: a) Contract start date b) Initial contract term c) Details of any extension options (including duration) d) Current contract end date (stating whether extensions have been or have been confirmed that they will be exercised)	The NHS111 service, Clinical Assessment service and GP Out of hours service are all part of one contract. a) 1st April 2019 b) 7 years c) 3 years extension – this has been enacted d) 31st March 2029 - contract extension option has been enacted

3. Contract value The total annual contract value (or most recent annual spend) for each service.	NHS111, the Clinical Assessment Service, and GP out of hours service form part of a wider block contract for IUC and as such it is not possible to provide an annual contract value for these services.
4. Future procurement timing The expected timeframe (month and year if available) for the next procurement or re-procurement of IUC services.	No decision has been made yet regarding any future procurement process for this service or the timelines associated with it.
5. Procurement approach Whether the ICB expects to: a) Re-procure IUC services as a single contract, or b) Split services into separate procurements (e.g. NHS 111, CAS, OOH)	No decision has been made yet regarding any future procurement process or future service model of the service.
6. Procurement route The anticipated procurement mechanism (e.g. Provider Selection Regime, competitive procurement), where this has been determined.	No decision has been made yet regarding any future procurement process or future service model of the service.
7. Market engagement Details of any market engagement activity undertaken or planned in relation to future IUC procurement (e.g. PINs, supplier engagement events), including indicative timing where available.	No decision has been made yet regarding any future procurement process or future service model of the service.

The information provided in this response is accurate as of 13 August 2026 and has been approved for release by Caroline Dawe, Deputy Director of Performance and Delivery, Acute and Integrated Care, MHLDA and EPRR for NHS Bristol, North Somerset and South Gloucestershire ICB.