

Reference: FOI.ICB-2627/206

Subject: NHS Myalgic Encephalomyelitis / Chronic Fatigue Syndrome (ME/CFS) and / or Long Covid Service(s)

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Please see below Freedom of Information Request regarding all NHS Myalgic Encephalomyelitis / Chronic Fatigue Syndrome (ME/CFS) and / or Long Covid Service(s) commissioned within your Integrated Care Board area. For each named service, both currently commissioned and planned, (placing currently commissioned period details and planned period detailed on separate rows), please provide the following information in either Excel or CSV format: 1. The name by which the ME/CFS and / or Long Covid Service is known. 2. The name of the contract holder for ME/CFS and or Long Covid Service. 3. The start date, duration in months, and end date of the contract. 4. Details of any extension options, break clauses, or other mechanisms that may alter the contract end date.	Please refer to template enclosed.

5. The name of the commissioning team or department, within the ICB, who is responsible for the service. 6. Whether the service is exclusively for ME/CFS and / or Long Covid. (Yes / No) If “No”, please list the other conditions included in the service, separated by “;”. 7. The clinical speciality that the service fall under, within the hospital or clinic (please select from below): • Endocrinology • General Internal Medicine • Infectious Diseases • Mental Health • Neurology • Pain Management • Paediatrics • Post Acute Infectious Conditions • Rehabilitation Medicine • Rheumatology • Specialist Long-Term Conditions • Other - please specify. 8. Whether the service is currently accepting referrals (Y/N). 9. The severity levels of ME/CFS that can be accommodated by the service, from: Mild; Moderate; Severe; and Very Severe. See NICE Guideline 206 - Box 1 for definition of ME/CFS severity levels.	
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| <p>10. The scheduled performance review date(s) for the service, including any planned service reviews, pathway reviews, or needs assessments.</p> <p>11. Names of any ME/CFS patient groups you have consulted with in the last twelve months in relation to this named service provision.</p> | |
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The information provided in this response is accurate as of 2 September 2026 and has been approved for release by Helena Fuller, Director of Contracts and Procurement for NHS Bristol, North Somerset and South Gloucestershire ICB.

FOI ICB Name	Name by which Service is known	Contract Holder	Specify Service Current or Future	Started / (Scheduled Start) Date	Length (Months)	(Scheduled) End Date	Currently Accepting Referrals (Y/N)	Details of Break Clauses	Details of Extension options	Commissioning Team / Department	Exclusively ME/CFS (Yes/No)	Details If not exclusively ME/CFS?	Clinical Speciality	Severity Levels Accommodated	Scheduled Review Date	Patient Groups who were Consulted
Bristol, North Somerset and South Gloucestershire (BNSSG)	Bristol M.E Service	Bristol NHS Foundation Trust (formerly North Bristol NHS Trust (NBT))	Current	Contract which the service sits under started 01/04/2025	24 months	31/03/2027	Y	N/A	N/A	Acute Contracting	https://www.nbt.nhs.uk/our-services/a-z-services/bristol-me-service	https://www.nbt.nhs.uk/our-services/a-z-services/bristol-me-service	Not held in contracting	https://remedy.bnssg.icb.nhs.uk/adults/pain-management-and-cfs/mechanic-fatigue-syndrome/	The contract is reviewed regularly in line with NHS Standard Contract conditions	N/A
Bristol, North Somerset and South Gloucestershire (BNSSG)	The Long Covid Service is run by Sirona care & health in partnership with Bristol ME Service https://sirona-cic.org.uk/nhsservices/services/long-covid-service/	Sirona care & health	Current	Contract which the service sits under started 01/04/2020	Contract which the service sits under has a 120 month contract	Contract which the service sits under ends on the 31/03/2030	Y	12 months	N/A	Community Contracting Team	https://sirona-cic.org.uk/nhsservices/services/long-covid-service/	Adult Services – Sirona care & health NHS services; https://sirona-cic.org.uk/nhsservices/adult-services/ The dedicated Long Covid service within BNSSG is run by Sirona. This is accessed by referral from GP. The pathways allows for onward referral by Sirona into NBT ME/CF service if required.	Not held in contracting	https://sirona-cic.org.uk/nhsservices/services/long-covid-service/	The contract is reviewed regularly in line with NHS Standard Contract conditions	N/A