

Reference: FOI.ICB-2627/220

Subject: Urgent Treatment Centres (UTC), Minor Injury Units (MIU) and Walk-in Services Contracts and Procurement Plans

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Could I please request information regarding the commissioning of Urgent Treatment Centres, Minor Injury Units and Walk-in Centres in your region. The specific things I am interested in are as follows:	
1. Which of these services are currently run in your region?	Details of services operating in BNSSG (Bristol, North Somerset and South Gloucestershire) can be found here: https://remedy.bnssg.icb.nhs.uk/adults/urgent-care/miu-and-urgent-treatment-centre/ Bristol Urgent Treatment Centre Clevedon MIU Yate MIU Please note: there are no Walk in Centres in BNSSG.
2. Who is the current provider of these services?	Sirona care & health CIC

3. Which of these services went through procurement and which were a direct award?	These services were included in the procurement process for BNSSG Adult Community Services in 2019. None of these services have been awarded under a Direct Award process.
4. What is the annual spend of each of these contracts?	These services form part of a wider block contract for adult community health services. As such, it is not possible to provide financial information for specific services.
5. What is the start date and duration of the contract?	Contract start date: 1 April 2020 Contract end date: 31 March 2030 Contract duration: 10 years
6. Is there an extension clause in the framework(s)/contract(s) and, if so, what is the duration of the extension?	The contract does not contain an extension option
7. Has a decision been made yet on whether the contract(s) are being either extended or renewed?	No
8. Is there an aim to go out to procurement for this service? If so, when do you envisage this occurring?	No decisions have been made yet regarding procurement options for these services post 31 March 2030

The information provided in this response is accurate as of 1 September 2026 and has been approved for release by Helena Fuller, Director of Contracts and Procurement for NHS Bristol, North Somerset and South Gloucestershire ICB.