

Reference: FOI.ICB-2627/227

Subject: CHC Appeals

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
I would like to know how long the Local Resolution stage takes, from when the local resolution request is made to when an outcome is reached.	
Information held is equal to the past 3 years dating 04/2023 – 05/04/2026. <u>01 April 2023 – 01 April 2024</u> 20 6 <5 <5 <u>01 April 2024 – 01 April 2025</u> 14 8 12 <5 <u>01 April 2025 – 05 April 2026</u> 10 10 22 <5	Please may you provide me with: - The number of Local Resolutions that took under three months - The number that took between three and six months - The number that took over six months - The number that took over a year I would like the data broken down for the last 5 years with a year-end date of 5 April. If you cannot provide data for each of these years, then please provide data for the most recent three years, or the most recent year.

	Please note that '<5' has been used where the numbers are under 5 as this could make the data identifiable.
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The information provided in this response is accurate as of 3 September 2026 and has been approved for release by Denise Moorhouse, Clinical Director Safeguarding, SEND and Quality/Deputy Chief Nurse for NHS Bristol, North Somerset and South Gloucestershire ICB.