

**Reference: FOI.ICB-2627/238**

**Subject: GP Systems, Shared Care Record and Population Health Management**

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

| QUESTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | RESPONSE                           |                                                  |                        |                                     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|--------------------------------------------------|------------------------|-------------------------------------|
| <p>Please could you provide the supplier name and product name for the following technology systems currently used, commissioned, contracted for, or provided across the ICB and/or GP practices within the ICB area, as applicable:</p> <ul style="list-style-type: none"> <li>GP - Document Management</li> <li>GP - Digital Triage</li> <li>GP - Patient Communication</li> <li>GP - Clinical Decision Support</li> <li>ICB - Shared Care Record</li> <li>ICB - Population Health Management</li> </ul> <p>Please note:</p> <ul style="list-style-type: none"> <li>For categories prefixed "GP", please provide the system(s) used or made available to GP practices within the ICB area. If different products are used by different practices, please list each supplier and product known to the ICB.</li> <li>For categories prefixed "ICB", please provide the system(s) used, commissioned or contracted for by the ICB.</li> <li>If any of the above categories are delivered as a module within another system, please provide the parent system name with the label "parent" appended.</li> </ul> | <b>Category</b>                    | <b>Supplier name(s)</b>                          | <b>Product name(s)</b> | <b>Notes (if applicable)</b>        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GP - Document Management           | EMIS (Egton Medical Information Systems Limited) | EMIS                   |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GP - Document Management           | OneAdvanced                                      | Docman                 |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GP - Digital Triage                | Not Commissioned by ICB                          |                        |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GP - Patient Communication         | Accurx                                           | Accurx                 |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GP - Clinical Decision Support     | Not Commissioned by ICB                          |                        |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ICB - Shared Care Record           | Orion Health                                     | Connecting Care        |                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ICB - Population Health Management | See notes                                        | See notes              | Various analytical tools currently, |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                        |  |                                                                                                              |  |                                                                                                              |  |  |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------------------------------------|--|--|--|--|
| <ul style="list-style-type: none"><li>• If there is no system in use for any category, please state "not used".</li><li>• If more than one product is used for a single category, please list each supplier name and product name for that category.</li></ul> <p>I would be grateful if the response could be provided in a table with the following columns:</p> <ul style="list-style-type: none"><li>• Category</li><li>• Supplier name(s)</li><li>• Product name(s)</li><li>• Notes, if applicable</li></ul> | <table><tr><td></td><td></td><td></td><td>implementation of PHM platform in progress involving a number of components, not one single supplier/product</td></tr><tr><td colspan="4"></td></tr></table> |  |                                                                                                              |  | implementation of PHM platform in progress involving a number of components, not one single supplier/product |  |  |  |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                        |  | implementation of PHM platform in progress involving a number of components, not one single supplier/product |  |                                                                                                              |  |  |  |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                        |  |                                                                                                              |  |                                                                                                              |  |  |  |  |

***The information provided in this response is accurate as of 29 September 2026 and has been approved for release by Cath Leech, Chief Finance and Corporate Governance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***