

Reference: FOI.ICB-2627/241

Subject: Recorded Complaints (Sexual Misconduct or Violence and Informed Consent)

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
<u>Nature of the information requested</u> This request is for aggregated numerical information only and does not require disclosure of individual case files or personal data. Where the requested information is recorded within an existing complaint, safeguarding, incident, professional standards or other reporting/classification system, please use the existing categories, classifications and reporting data held by the ICB. <u>Scope of request</u> Please provide the following information for NHS Bristol, North Somerset and South Gloucestershire ICB, separately for each calendar year: 2021 2022	It is not possible to supply this information within the 18-hour limit. The ICB does not categorise complaints in this way, therefore, in order to answer this question, it would require review of all cases in the timescale requested to ascertain whether they relate to allegations of sexual misconduct or sexual violence or intimate examinations or procedures allegedly carried out without informed consent. The ICB has therefore applied Section 12 (Cost exceeds appropriate limit) to this request.

2023 2024 2025 2026 to the date of the response Please provide the number of complaints/cases recorded or classified as involving a healthcare professional as the alleged subject and a female patient as the affected person, where the recorded complaint/case concerns any of the following: 1. allegations of sexual misconduct or sexual violence; 2. intimate examinations or procedures allegedly carried out without informed consent; For the complaints/cases falling within categories 1 and 2 above, please additionally provide, where this information is recorded in the ICB's existing systems or classifications, the number involving female patients who: • were recorded as foreign nationals; • were recorded as having a first language other than English; • were recorded as requiring an interpreter; and/or • were involved in an allegation concerning failure to provide an interpreter.	
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Where the ICB uses different terminology or classification categories for any of the above, please provide the closest equivalent category or classification held.

Source of complaints/referrals

For the relevant complaints/cases above, please provide the number recorded as:

- received directly from the affected patient;
- referred by a GP practice;
- referred by another healthcare provider;
- referred to or handled by the ICB Safeguarding Team;
- referred by the Care Quality Commission (CQC);
- referred by a local authority Adult Safeguarding Team;
- referred by the police.

If the same complaint/case is recorded under more than one source/referral category, please indicate this where the existing data permits.

Complaint handling and outcomes

Please provide, for the relevant complaints/cases:

- number accepted for investigation;
- number upheld;
- number not upheld;

- number partially upheld;
- number reviewed by the Professional Standards Team as part of Managing Performers Concerns, together with the recorded outcome where available;
- number referred or escalated to the General Medical Council (GMC);
- number referred or escalated to the Nursing and Midwifery Council (NMC);
- number referred or escalated to the Care Quality Commission (CQC);
- number referred or escalated to the police.

If the requested information is not held in exactly the format set out above, please provide the closest equivalent aggregated information already held, together with the relevant category, classification, reporting field or terminology used by the ICB.

Where a particular category is not recorded or the information is not held, please confirm this explicitly for that category.

The information provided in this response is accurate as of 10 September 2026 and has been approved for release by Denise Moorhouse, Clinical Director Safeguarding, SEND and Quality/Deputy Chief Nurse for NHS Bristol, North Somerset and South Gloucestershire ICB.