

Reference: FOI.ICB-2627/222

Subject: Complex Care Packages

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Please provide the following information in relation to current individually commissioned packages of care funded wholly or partly by the ICB and delivered in the person's own home. Please include packages where the commissioned care/support provision is 20 hours per week or more. Please exclude care homes, nursing homes and standard domiciliary care commissioned through general homecare contracts. <u>Clarification received:</u> If you are able to send us a report on; • Number of Specific TDDI registered packages of 20 hours or more. • Number of Complex Care packages If this is not available then please send me the total number of domiciliary care packages currently being commissioned, for care at home (excluding nursing and care homes). Further clarification received: Care at home packages over 20 hours will be fine	
1. The total number of current packages meeting the above criteria. 2. The total number of commissioned care/support hours per week across these packages.	The ICB CHC data system does not capture TDDI so therefore this answer includes all domiciliary care packages. Please also be aware that the ICB does not record the commissioned hours in a way that we can inform of your request for 20 hours and above.

3. The total number of different care providers currently delivering these packages. If any of the information isn't held or readily available, please provide the remaining information.	The number of current commissioned packages of care as of 21 September for Bristol and South Gloucestershire is 254. Note: BNSSG ICB do not commission the North Somerset CHC packages of care this is undertaken by the North Somerset Local Authority. The total number of domiciliary care providers on our preferred list of Complex Care providers is 56.
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The information provided in this response is accurate as of 30 September 2026 and has been approved for release by Jane Haros, Deputy Director of Nursing & Clinical Practice for NHS Bristol, North Somerset and South Gloucestershire ICB.