

**Reference:** FOI.ICB-2627/270

**Subject:** Accounts Payable Automation Software and Document Management System

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

| QUESTION                                                                                                                                                                                                                                                                                                                                                                 | RESPONSE                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Accounts Payable Automation Software</b> <ol style="list-style-type: none"> <li>1. Who is your current accounts payable automation software provider, and what is the product name?</li> <li>2. What is the contract start date and end date, including any optional extension periods?</li> <li>3. How many licensed users are currently on the platform?</li> </ol> | <ol style="list-style-type: none"> <li>1. Our finance system is provided by Oracle, with customised elements provided by NHS Shared Business Services. The system is called ISFE2.</li> <li>2. This is a national system procured by NHS England (NHSE) – the ICB does not hold information relating to this contract</li> <li>3. This is a national system procured by NHSE and used by multiple NHS organisations. Currently 164 ICB staff use the system.</li> </ol> |
| <b>Document Management System</b> <ol style="list-style-type: none"> <li>4. Who is your current document management system provider, and what is the product name?</li> <li>5. What is the contract start date and end date, including any optional extension periods?</li> <li>6. How many licensed users are currently on the platform?</li> </ol>                     | <p>Microsoft SharePoint is used for document management and is agreed at the national level with NHSE.</p>                                                                                                                                                                                                                                                                                                                                                              |

***The information provided in this response is accurate as of 7 October 2026 and has been approved for release by Matt Backler, Director of Operational Finance for NHS Bristol, North Somerset and South Gloucestershire ICB.***